

ACT Mental Health Quality Through Outcomes Project and related National activities

An overview of the project - where we are at and where we are going?



- Quality Through Outcomes Project
- National Mental Health Policy
- Information Strategies Committee, Australian MH Outcomes Casemix Network, and Expert Group forum 8 July 2005

Quality Through Outcomes

Quality Through Outcomes: What does this mean and what are the current thrusts?

- COMMONWEALTH OWN PURPOSE OUTLAYS
- Performance agreement
- Agreed targets are:
 - Achieving a level of outcome measurement compliance of 85% by December 2006
 - Reviewing the inconsistencies between PAS and MHAGIC
 - Budget \$341,000 over 2 years
 - Training and Guidance through AMHOCN

QTO - Three Major Thrusts

- ✓ Training
- ✓ MHAGIC Enhancements
- ✓ Data Analysis and Reports

TRAINING: Building Capacity

AMHOCN Forums

CAMHS, Adult and OPMH Outcomes Training

Train the Trainer

Directors, Team Leaders and Senior Clinicians need to lead the way with the 'Buddy System' of OJT

MHAGIC Enhancements

MHAGIC System is a quality system and best practice

It was developed as a Clinical System that has the benefits of a database.

BUT!!

If MHAGIC is so good why change it?

Problems identified that reduce quality of data:

- Mandatory data input
- Changing collection occasion page
- Jurisdictional Protocol – Service as opposed to Age
- Deceased Clients

Data Analysis and Reports

Outcome Reports and KPI's are being developed (consultation with Data Management)

Data sent to the Australian Government and Australian Institute of Health and Welfare

Data returned as reports for benchmarking and planning

Additionally, MHAGIC holds a range of reports that are accessible by clinicians depending upon their level of access.

Consumer specific, tabular and graphical reports.

NATIONAL MENTAL HEALTH POLICY

- Dr Harvey Whiteford gave a presentation around the National Mental Health Policy
- All Health Ministers have agreed to a new national mental health policy to be formulated and included in the 2008 – 2013 Mental Health Plan
- Consultation officially begins for 12 months in September 2005



NMH Policy needs to be complete and agreed to by all jurisdictions by the end of 2007

Part of the consultation will be to bring departments who impact upon mental health issues into the policy and the plan.

Greater emphasis on consumers and carers perceptions of care.

ISC, AMHOCN, and Expert Group forum Brisbane July 2005

National and International Experts

Meeting patient needs with the use of
outcome measurement data (Mike
Slade)

Issues discussed surrounded questions,
such as where are we going, what is
needed from here, and sustainability.

ISC Issues

Consumer perceptions of care

Consumer – Self rated measures

Carer rated measures

Benchmarking project

*Health Round Table

Inspiration and Perspiration

A lot of work ahead but not insurmountable

- Australia is streets ahead in theory – how is ACT doing in practice
- Small jurisdiction – causes limitations but some huge benefits
- A determined executive
- Australian Government support (AMHOCN, ISC, AIHW & other jurisdictions etc.)

THE PROCESS CONTINUES

CONCLUSION:

The main focus of Mental Health is on clinical care of your patients. The future direction of outcome measurement development is consumer and carer perceptions of care. After today's presentations you will have some practical ideas of how to include outcome measures and treatment planning to aid and alleviate your patients needs.