



Beyond Outcomes State Forum

Rockhampton District Mental Health Service



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Implementation of OIS in an Inpatient Mental Health Unit



- Needs Identified Early

- Clear Local Protocols (Every admission and discharge have a HoNOS completed by a Unit based nurse)

- Strong operational management commitment to OIS

- Extensive training (98% of Inpatient RNs)

Implementation Strategies



- Auditing of OIS results->NUM->clinicians
- Visual display of results
- Positive feedback
- Individual feedback of errors for correction
- Individual training and updating available
- Admin support for CESA inputting
- Computer access (2 in LDU and 1 in HDU +NUM)
- All staff on Groupwise (+ training)

Implementation Strategies



- Conversion guides provided (DSM IV->ICD10)
- OIS manuals kept with computers
- Regular visits from Zonal Coordinator(5)

Recommendations



- Expect teething problems
- Quantity -> Quality
- No grey areas in protocols
- Resources and training
- Service commitment
- Usage in clinical work (Assessment, Care Planning, Reviews)
- Individual feedback