



# Outcomes at The Park

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**Project Manager**

**Organisational Improvement (Clinical)**

**The Park – Centre for Mental Health**



# What has been achieved so far?

The Park – Centre for Mental Health Treatment, Research & Education

- 192 bed extended treatment facility:
  - Extended Treatment & Rehabilitation - 51 beds
  - Dual Diagnosis – 31 beds
  - Medium Secure – 34 beds
  - High Security – 61 beds
  - Adolescent Rehabilitation – 15 beds

OIS introduced in June 2003, though HoNOS, HoNOSCA & LSP 39 were being used in some clinical areas since 2000 (Have data for some consumers from 1996).

Integrated as part of the care planning process (HoNOS items to prompt care planning goals; presented as part of 3 monthly reviews)



# What has been achieved so far?

- Use in team meetings & care planning reviews
- Measuring impact of treatments
- Used as a prerequisite for some clinical interventions
- Research cells for clinical areas
- Service evaluation
- As a criteria for clinical risk processes
- Benchmarking
  - Forensic services (Qld, Vic, SA)
  - Extended Treatment services (statewide)

# What we have learned from this experience



- Team & medical leadership is important for acceptance and use of outcome measures.
- MHISSO is an excellent support
- Reports – clinical utility & service utility
- Computer literacy is an issue
- Frustrations – password lapses
- Administrative process Vs part of care and service planning.
- Time consuming for some areas (esp. with leave over 7 days)
- Some confusion over protocols

“What I have experienced is the staff involvement during the procedure. Outcomes make you know your client. Outcomes make you understand how the client and caregivers see our service. Outcomes make you liaise with other agencies.”

A/Nurse Unit Manager, Adolescent Unit